QTPOnline Returns Process

01 Login

Log in to the website using the normal process.

02 My Account

Go to my account and select "**Returns**".

03 Return / Warranty

Have your invoice number handy and select return or warranty. ***you cannot submit without a valid invoice number.**

04 Add Items

Select your invoice number from the list and add your lines to the request, by clicking "**add item**" & adding the quantity and reason for return.

05 Submit

Submit the request through to QTP and wait for an answer.